

Lead Service Line Management Program



Happening Now

In 2024, the EPA is strengthening their regulations to keep lead out of the public's drinking water. This means that the City of Clemson has begun conducting an investigation into the pipe material directly servicing every household and business in the city.

The City is developing an inventory to identify the pipe material of every service line. This will be accomplished using historical data, manual inspections, and help from YOU.

The City of Clemson's water has consistently been verified as safe and clean, and these new regulations should not be cause for concern among our community. The City of Clemson has an experienced water system team dedicated to completing this inventory process with transparency and thoroughness.

It should be noted that in over 40 years, City of Clemson water system employees have never found lead service lines in the city's water system.

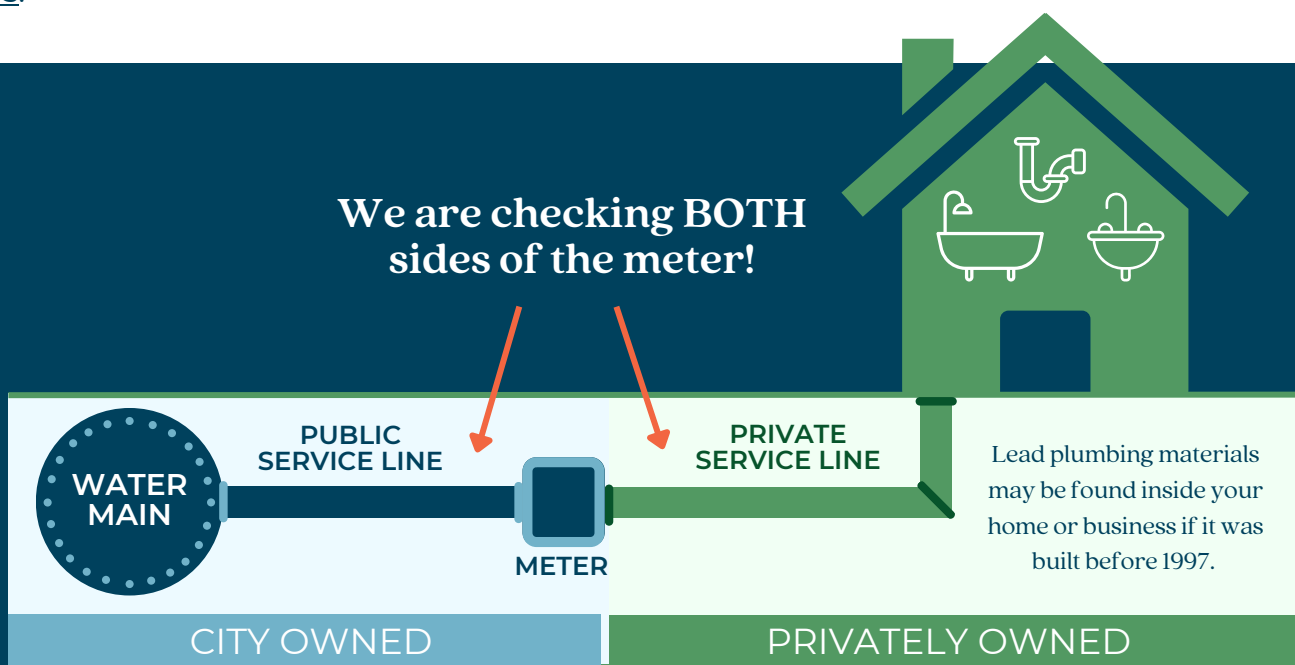
What Can You Do?

If your home or business has a privately owned service line of unknown material in our system, you will receive a survey by mail with further instructions. Please fill this out promptly if you have knowledge of the pipe material on the private side of your meter. If you are unable to identify your pipe material, refrain from digging up the pipe on your own. The City will begin a manual inspection of all service lines with unconfirmed pipe material in the Summer of 2023.

If you do not receive a survey via mail, please do not be concerned. This indicates that our records show your home or business does not have a private lead service line.

Additionally, if you are concerned about lead in your interior household plumbing, the Center For Disease Control's website has more [information on keeping your household safe](#).

For more information on the EPA's new rules, visit their [webpage dedicated to resources on the changes](#).



Timeline



Winter 2023

Spring 2023

Summer 2023

October 2024

Fall 2019 - Winter 2023 – Digitization of city utility records began in 2019. Using this database, the dedicated Lead & Copper team analyzed water system records to determine which buildings did not have lead service lines. In addition, work crews began conducting service line material identification during routine maintenance and repairs.

Spring 2023 – Water customers identified to have a private service line of unknown material will be mailed a survey with information regarding further steps. The survey will be linked via QR code and include instructions for customers to verify the material of the pipe entering their home. Customer participation means that fewer yards will be disturbed during the next identification phase.

Summer 2023 – City Water Department work crews will begin physically inspecting customer homes and businesses to determine service line materials.

October 2024 – The City of Clemson will submit the developed inventory to SC DHEC and the EPA. Our goal is to have no service lines with an unknown material type by this date. A map documenting the city's inventory data by address will be made available to the public. The City will begin testing childcare facilities and primary schools for lead on a five-year cycle.

Watch this video to learn more about lead in your home

